



# Communications Your Way from **Avaya Cloud IP Office**

Are you looking for ways to improve employee productivity and increase customer satisfaction while still keeping costs in line? **Avaya Cloud IP Office** from **JW Communications** is a Unified Communications service providing telephony, conferencing and collaboration on Avaya's award-winning IP Office platform.

## Improve Productivity

- Enable employees to communicate from their mobile phone, desk phone, or conference room – wherever they need to be.
- Keep employees instantly in touch with one single number.
- Get calls through quickly to the right person with powerful skills-based routing options.
- Expand collaboration by adding web chat, email, presence and fax seamlessly.

## Save Time, Money and Resources

- Cloud IP Office offers simple pricing that includes basic phone service, Caller ID and voicemail right out of the box.
- Add or remove users, features or phones whenever you choose. Pay for only what your business uses.
- Simple set up – your service is implemented, maintained and hosted for you in the Avaya Cloud, saving critical time and resources for IT.
- Achieve greater financial flexibility by shifting traditional CAPEX expenses to an OPEX model.
- Reduce Total Cost of Ownership and stay current with the latest updates for the most scalable, cost-effective solution.



## Basic User

## Standard User

## Power User

	\$24.95* per month	\$29.95* per month	\$39.95* per month
Mix and Match Plans for Each User	•	•	•
Basic Phone Service	•	•	•
Unlimited Nationwide Inbound/Outbound calling **	•	•	•
Virtual Receptionist	•	•	•
Ad-hoc Voice Conference Calls	•	•	•
Voicemail and Voicemail-to-Email	•	•	•
Ring/Hunt Groups	•	•	•
Customizable Music on Hold	•	•	•
Automated After Hours Service	•	•	•
Hot Desking	•	•	•
High-Definition (HD) Voice	•	•	•
Team Meeting Collaboration Space	•	•	•
Team Meeting Instant Messaging	•	•	•
Team Meeting File Sharing	Up to 1GB	Unlimited	Unlimited
Team Meeting Voice Conferencing	Up to 5 participants	Up to 25 participants	Up to 6 participants
Team Meeting Video Conferencing		Up to 15 participants	Up to 25 participants
Team Meeting Task Management		•	•
Toll Free Number Availability		•	•
Scheduled Voice Conference Calls		•	•
Number of Simultaneous Endpoints Supported	1	2	3
Simultaneous Ringing		•	•
Mobile Client		•	•
Soft Desktop Client		•	•
Call Recording		•	•
Receptionist Console			•
Direct Phone Number		Optional	•
Direct Video Calling			•
Salesforce® Integration			•
Google® Integration			•
Skype for Business® Integration			•

\*Pricing based on number of users.

\*\*Reasonable use clauses apply, please see the Avaya Cloud IP Office Terms of Service.

Learn how you can enable your business to be more efficient with **Avaya Cloud IP Office** by contacting us today.



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